

September 11th, 2024 (Wednesday) Doctoral Consortium and welcome drinks

10:00-10:15	Registration doctoral consortium and coffee
10:15-11:00	Barbara Grimpe, Responsible Research and Innovation (RRI) in the digital era
11:00-11:15	Coffee
11:15-12:45	Student pitches & panels (I)
12:45-13:30	Lunch
13:30-15:00	Student pitches & panels (II)
15:00-15:15	Coffee & pie ('vlaai')
15:15-16:00	Student pitches & panels (III)
16:00-17:00	Wrap up & takeaways, Johan Versendaal, Irene Vanderfeesten & Vanessa Dirksen
17:30-20:00	Welcome drinks



September 12th, 2024 (Thursday)

08:00-09:00	Registration and coffee		
09:00-10:15	Opening of the Conference & Keynote by <i>Nancy Pouloudi: "Disruptions and opportunities in a digitally connected world"</i> (Pretoria 3-4)		
10:15-10:30	Coffee Break		
10:30-11:20	Panel discussion: Challenges, Opportunities, and Impact of Generative AI in Academic Research: A Silver Bullet or a Double-Edged Sword? <i>Yogesh K. Dwivedi, Marié Hattingh, Yuanyuan Lai, Ilias Pappas, Rogier van de Wetering (Pretoria 3-4)</i>		
11:20-11:30	Coffee Break		
11:30-13:00	<p>Paper track 1A Artificial Intelligence Adoption and Impact (Pretoria 1) Paper 59: <i>Exploring the Impacts of AI-based Physical Robots on Human Well-being</i>; Rong Huang, Hongxiu Li and Reima Vesa Suomi Paper 22: <i>RPA Ready? Unlocking Organizational RPA Readiness</i>; Samaneh Bagheri and Rogier van de Wetering Paper 67: <i>Ask DoctorBot: Unpack Users' experience with Healthcare Chatbots</i>; Yuanyuan Lai, Eleni Lioliou and Panos Panagiotopoulos Session Chair: Corna Olivier</p>	<p>Papers track 1B Digital Transformation and Organizational Innovation (Pretoria 2) Paper 16: <i>Rethinking Europe's Digital Future: Challenges and Risks from GAFAM</i>; Ronny M'onnig and Shakib Manouchehri Paper 14: <i>The Incoherency Risk in the EU's New Cyber Security Policies</i>; Jukka Ruohonen Paper 54: <i>Designing Collaborative Business Models for Sustainable Digital Solutions: The Case of a Shared-Micromobility Service</i>; Oktay Turetken, Baris Ozkan and Paul Grefen Session Chair: George Papadopoulos</p>	<p>Papers track 1C Healthcare, Social Well-being, and Ethics (Pretoria 3) Paper 71: <i>Empowering Translational Health Data Science Capabilities in Population Health Management A Case of Building a Data Competence Center</i>; Armel Lefebvre, Lisette de Schipper, Marcel Haas and Marco Spruit Paper 55: <i>Key Factors Affecting the Implementation of Immersive Technologies in Ophthalmology Education</i>; Shannon Noel and Hanlie Smuts Paper 41: <i>Stressors of Sleep Tracking: Instrument Development and Validation</i>; Shan Feng and Matti M'antym'aki Session Chair: Evangelia Katsanevaki</p>
13:00-14:00	Lunch Break		
14:00-15:30	<p>Paper track 2A Artificial Intelligence Adoption and Impact (Pretoria 2) Paper 62: <i>Exploring the Productivity Impacts of Generative AI in Organizations</i>; Benjamin Semujanga and Patrick Mikalef Paper 69: <i>Public Value-driven Assessment of Trustworthy AI in the Public Sector: A Review</i>; Samaneh Bagheri and Vanessa Dirksen</p>	<p>Papers track 2B Digital Transformation and Organizational Innovation (Pretoria 3) Paper 29: <i>Governing an unexpected potential ending of a strategic IT sourcing partnership: picking up the right signals</i>; Pieter Kamminga and Harry Martin Paper 65: <i>Critical Success Factors for Designing and Implementing Network-based Business Models</i>;</p>	<p>Papers track 2C Healthcare, Social Well-being, and Ethics (Pretoria 1) Paper 44: <i>Understanding cyberbullying as the convergence of offender disposition and crime opportunity: a configurational approach</i>; Mohammad Hossain, Mohammed Quaddus, Preetha Menon and Ilias Pappas Paper 52: <i>Understanding the challenges of fake</i></p>



	<p>Paper 49: <i>An Explorative Study on the Adoption of Explainable Artificial Intelligence (XAI) in Business Organizations;</i> Mahdieh Darvish, Kret Samy Kret and Markus Bick</p> <p>Session Chair: Jukka Ruohonen</p>	<p>Demi Deshayes, Montijn van de Ven, Banu Aysolmaz, Oktay Turetken and Steije Renes</p> <p>Paper 27: <i>Linking Process Innovation Maturity to Sustainability: Insights from a Systematic Literature Review;</i> Ika Nurkasanah and Amy Van Looy (short paper)</p> <p>Session Chair: Hanlie Smuts</p>	<p><i>news in the tourism and travel industry: A systematic literature review;</i> Sumaiya Ismail, Marie Hattingh and Machdel Matthee</p> <p>Paper 46: <i>Technology for Social Connectedness: A Case Study in Academic Communal Spaces;</i> Gul Sher Ali, Michail Giannakos and Sobah Abbas Petersen</p> <p>Session Chair: Marco Spruit</p>
15:30-15:45	Coffee Break		
15:45-17:15	<p>Paper track 3B Digital Transformation and Organizational Innovation (Pretoria 1) Paper 37: <i>Remote Revolution: The Impact of Working From Home on Employee Well-Being and Productivity in Germany;</i> Jula Gekle, Luca Laule and Markus Bick Paper 64: <i>Critical Success Factors in Data Analytics Projects: Insights from a Systematic Literature Review;</i> Nisa Demir, Banu Aysolmaz and Ozden Ozcan Top</p> <p>Session Chair: Yuanyuan Lai</p>	<p>Papers track 4B Digital Transformation and Organizational Innovation (Pretoria 3) Paper 32: <i>A Systematic Literature Review on Service Robot Attributes and Organizational Climate's Role;</i> Dhyana Paramita, Amy Van Looy and Peter Vlerick Paper 74: <i>Navigating Challenges and Pitfalls in DevOps-driven Digital Transformation;</i> Nasreen Azad and Sami Hyrynsalmi Paper 21: <i>The connected user are you safe?" - An exploratory study about users fear of identity theft;</i> Shagun Sarraf and Arpan Kumar Kar (short paper)</p> <p>Session Chair: Gaurav Dixit</p>	<p>Paper track 3C Healthcare, Social Well-being, and Ethics (Pretoria 2) Paper 73: <i>Enhancing Traceability in the Norwegian Fish Supply Chain: Blockchain Adoption;</i> Zoi Konstantopoulou and Patrick Mikalef Paper 42: <i>Affordance Actualization of Social Robots: Empirical Evidence from the Hotel Industry;</i> Gehan Wishwajith Premathilake, Hongxiu Li and Yang Bai Paper 61: <i>The Narratives of Transparency in Food Supply Chain Digitalisation: A Systematic Literature Review;</i> Esra Zorer, Marijn Janssen, Siu Lie Tan and Marcela Tuler de Oliveira</p> <p>Session Chair: Marie Hattingh</p>
17:15-18:00	IFIP W6.11 MEETING		
18:00-19:00	Walk to the Gala Dinner venue (20 minutes walk)		
19:00-23:00	Conference Gala Dinner including the pitch for the I3E Conference 2025 and best paper award ceremony		

September 13th, 2024 (Friday)

09:00- 9:30	Registration and coffee		
9:30- 10:30	Industry keynote: Antoon van Luxemburg: “Q.E.D.: Digital transformation = business transformation” (Pretoria 3-4)		
10:30- 11:00	Coffee Break		
11:00-12:30	<p>Paper track 3A Artificial Intelligence Adoption and Impact (Pretoria 1) Paper 34: <i>Generation Z Technological Frames of AI Game-based Assessment</i>; Trinh Nguyen and Amany Elbanna Paper 60: <i>Enhancing online learning experiences: A Systematic Review on integrating GenAI chatbots into the Community of Inquiry (CoI) framework</i>; Corna Olivier and Lizette Weilbach Paper 77: <i>Artificial Intelligence in Supermarkets: A Multiple Analysis about Tasks, Jobs and Automation</i>; Zenaldo Rodrigues, Luiz Pinheiro, Carla Marcolin, Ricardo Matheus, Stuti Saxena and Marcos Morais</p> <p>Session Chair: Banu Aysolmaz</p>	<p>Papers track 5B Digital Transformation and Organizational Innovation (Pretoria 2) Paper 35: <i>Lost in Translation: Managing Digital Projects with Virtual Teams – Challenges, Opportunities, and Required Digital Intelligence Skills</i>; Mona Link, Matthias Murawski and Julian Buehler Paper 18: <i>Hackathon for Skills Development: an Unorthodox Approach for Audit Analytics Implementation</i>; Mochammad Gilang Ramadhan, Marijn Janssen, Haiko van der Voort, Teuku Raja Irfan Radarma and Reza Rizky Pratama</p> <p>Session Chair: Pieter kamminga</p>	<p>Papers track 6B Digital Transformation and Organizational Innovation (Pretoria 3) Paper 48: <i>Using Information Technology to Create Sustainable Organizational Constellations</i>; Ronald van den Heuvel, Rogier van de Wetering, Rik Bos and Jos Trienekens Paper 63: <i>A Novel End-User-Oriented Perspective for Mobile Service Artefacts: Conceptualizing Usage Patterns</i>; Gaurav Dixit Paper 33: <i>Post-Adoption Barriers to Metaverse usage: An Active-Passive Resistance perspective from Consumer Reviews</i>; Subhadeep Mandal, Arpan Kumar Kar and Shivam Gupta (Short paper)</p> <p>Session Chair: Oktay Turetken</p>
12:30-13:30	Lunch		
13:30-14:00	Conference closing remarks		

